



FSA Ticket # 46413
 6/26/2023
 Workorder # 38407
 Region: ~204~
 Vendor Ref #

www.fsaservice.com/forms/warranty.pdf

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LOCATION		SITE	BILL TO:	
City of Scottsdale, Police Department 7601 East McKellips Road, Scottsdale, AZ 85257 United States Lori Abbott, labbott@scottsdaleaz.gov			Customer	
Service Rep:		Service Type: Repair		Quality Level: Standard
Billing Type: Non-Billable		Payment Method: Service Contract		PO#: N/A
System ID	Manufacturer	Model		Serial#
Headspace GC	Agilent	G3440A		CN14160045
Additional Instruments				

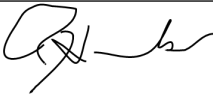
PROBLEM DESCRIPTION:

A vial broke while in the headspace open. The broken vial has been removed; however, there are glass shards in the oven as well as blood.

WORK PERFORMED:

Instrument head space autosampler had broken a vial in the entry and exit pathway for vial transport to oven. HS sampler was disassembled and all broken vial pieces and residue was removed. Oven, shutter, transport, pneumatics, and surfaces were cleaned and confirmed to be debris free. It was noted that a few vials had rounded base surfaces, which can contribute to irregular movement during operation. After reassembly, the instrument was reconfigured for operation with no errors detected during startup. Confirmed Instrument system continued to operate correctly throughout several sample cycles. Instrument continuing with operation and Customer satisfied with results.

Parts Total:

HOURS	RATE	TOTAL	
Labor Hours: 7.8	Labor Rate: \$390	Labor Total:	\$3042
Travel Hours: 2.0	Travel Rate: \$390	Travel Total:	\$780
	Extended Travel: \$0	Misc. S&H:	\$0.00
	<u>NOT AN INVOICE, TAXES NOT INCLUDED</u>	Total Labor:	\$3822
		Report Total:	\$3,822.00
		Credit Amount:	\$3822.00
		Balance Due:	\$0.00