

# Scottsdale SPUR User Guide

Scottsdale's Planning and Permitting portal

# **TABLE OF CONTENTS**



Create an Account	3
Navigating the Dashboard	4
Apply for a Plan or Permit	5
Enter Location	6
Enter Application Details	7
Enter Contacts	8-9
Adding More Info	10
Upload Documents	11
Review, Sign, and Submit	12
Track and Manage Projects	13
Track and Manage Projects – Summary	14
Track and Manage Projects – Resubmitting	15
Track and Manage Projects – Sub-Records	16
Track and Manage Projects – Inspections	17
Track and Manage Projects – Revising a Permit	18
Paying Fees	19

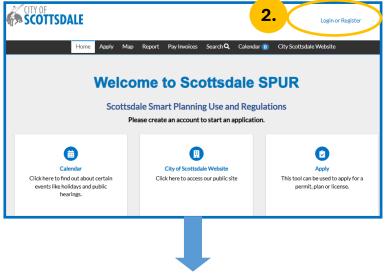
## **CREATE A SCOTTSDALE SPUR ACCOUNT**



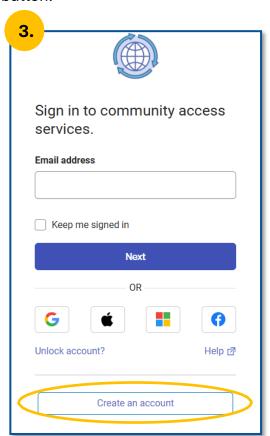
1. Visit the <u>Scottsdale SPUR</u> portal by clicking on the SPUR button located on Scottsdale's <u>Planning and Development Services</u> website.



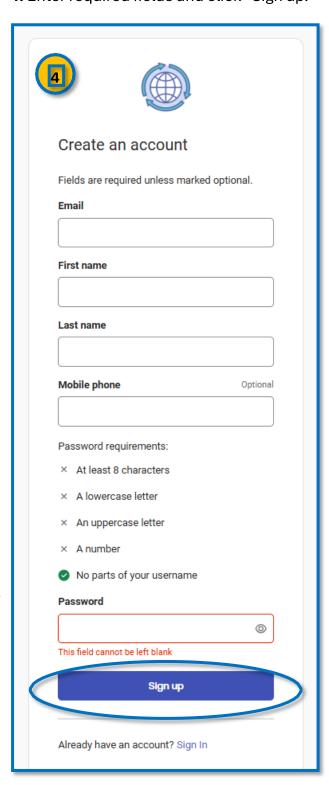
2. Click on "Login or Register."



**3.** Enter your email address (recommended) or select a sign-in option. Click on the "Create an account" button.



4. Enter required fields and click "Sign up."



## **NAVIGATING THE DASHBOARD**



1.

2.

3.

4.

.

6.

7.

Home

Dashboard

Apply

My Work

Map

Pay Invoices

Search Q

Calendar (0)

City Scottsdale Website

# **Welcome to Scottsdale SPUR**

## **Scottsdale Smart Planning Use and Regulations**

Please create an account to start an application.



#### Calendar

Click here to find out about certain events like holidays and public hearings.



#### City of Scottsdale Website

Click here to access our public site



#### Apply

This tool can be used to apply for a permit, plan or license.



#### Login or Register

Login to an existing or create a new account. You can also find help if you forgot your login information.



#### Pay Invoice

Use this tool to pay for individual invoices.



#### Мар

Explore the map to see the activity occurring in your neighborhood.

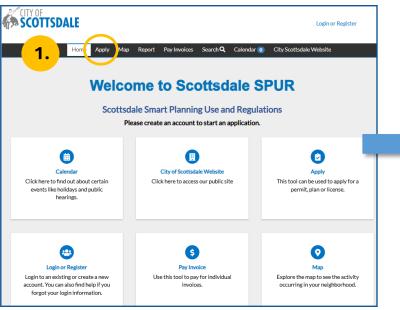
- 1. Dashboard: View the status of all special event permits, administrative approval plans, inspections and fees.
- 2. Apply: Apply for a special event permit, administrative approval plan, or generator inspection.
- 3. My Work: View a list of your permits and their status.
- 4. Map: select an address or parcel to see projects underway or completed
- 5. Pay Invoices: Search for invoices by number.
- 6. Search: Public-facing search tool that allows the viewer to search for project records by address, permit number, or keyword.
- 7. Calendar: View due dates for project milestones such as invoices, inspections, planned public hearings, etc.

## **APPLY FOR A PLAN OR PERMIT**

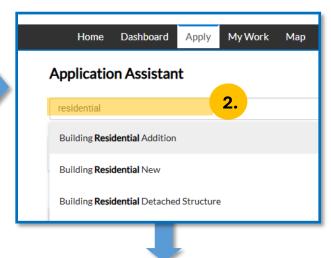


Note: Commercial and multi-family residential development proposals begin with a pre-application submittal. Most plans and permits will not be available to apply for until after a pre-application is submitted and a meeting with city staff takes place. These options will become available as a subordinate item to your pre-app meeting.

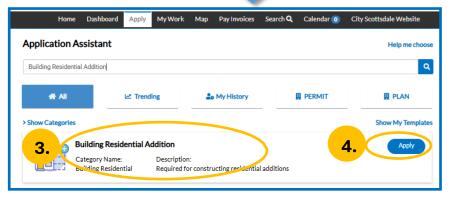
1. Click "Apply."

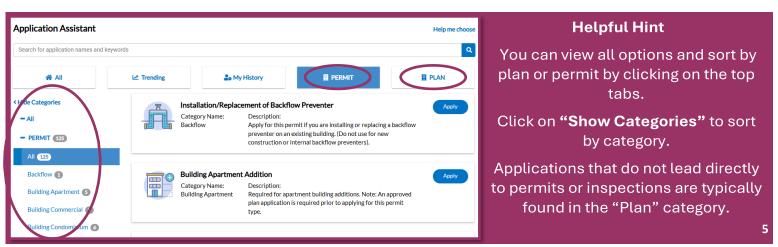


**2.** Enter keywords for the type of plan or permit for which you are applying. Available options will auto populate. Scroll through the drop down list and make your selection.



- **3.** Select the plan or permit type you wish to apply for.
- 4. Click "Apply."

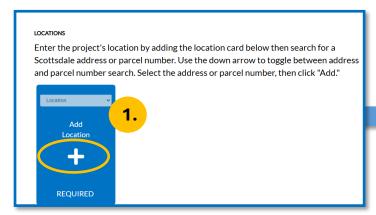




#### **ENTER LOCATION**

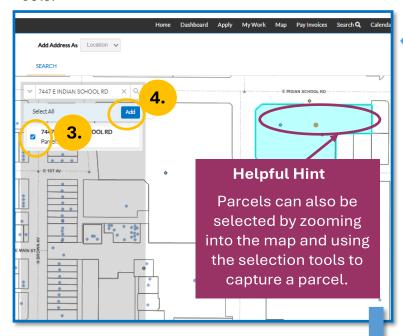


1. Click on the + sign to add a location card.

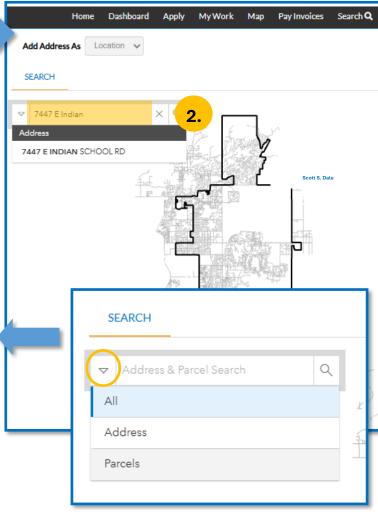


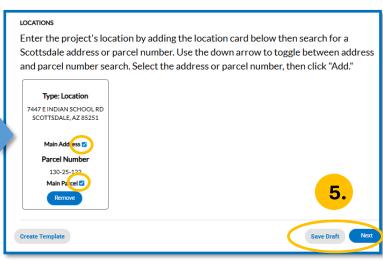
- **3.** Select the address or parcel by clicking on the checkbox to the left.
- 4. Click "Add"

Note: Some requests may require multiple addresses or parcels. Repeat the above steps until you have added all necessary addresses or parcels.



5. Your new card will appear. If you selected multiple parcels, use the checkboxes to designate the main address and main parcel. Save your draft or click "Next." 2. Enter the address of the project in the text box (without punctuation) and select the Scottsdale address. To enter a parcel number instead, click on the arrow icon to toggle to parcel search.





# **ENTER APPLICATION DETAILS**



Home	Dashboard	Apply	My Work	Мар	Pay Invoices	Search <b>Q</b>	Calendar 0	City Scottsdale Website		
Apply for Permit - Building Residential Addition *REQUIRED										
	2		3		4	5	6	7		
Locations	Туре		Contacts		More Info	Attachments	Signatu	re Review and Submit		
PERMIT DETAILS										
* Permit Type	Building F	Residential	Additio 🗸	1.						
* Description										
				2.						
V-1	Description	is require	ed.							
Valuation				3.						
Back Cre	eate Template						4.	Save Draft Next		

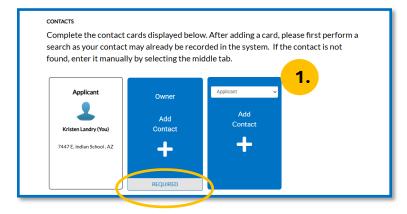
- **1.** Verify the application type is correct.
- **2.** Enter a description of the scope of the application.
- **3.** Enter the valuation of the work to be completed.
- 4. Save your draft or click "Next."

#### **ENTER CONTACTS**



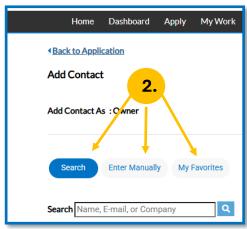
Add cards for all project contacts. Owner contact is required.

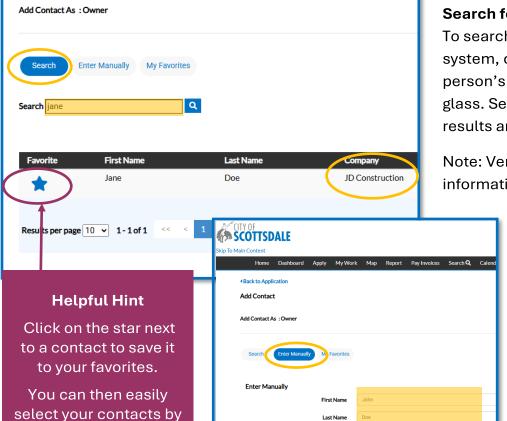
**1.** Click on the **+** sign to add a contact card. Required contacts must be entered first.



**2.** Enter owner contact information by searching contacts already in the system, entering the contact manually, or selecting from your

favorites.





clicking on the "My

Favorites" tab.

#### **Search for Existing Contact**

To search for a contact already in the system, click on the "search" tab, type the person's name and click on the magnifying glass. Select a name from the search results and click "Add."

Note: Verify the additional contact information shown is correct.

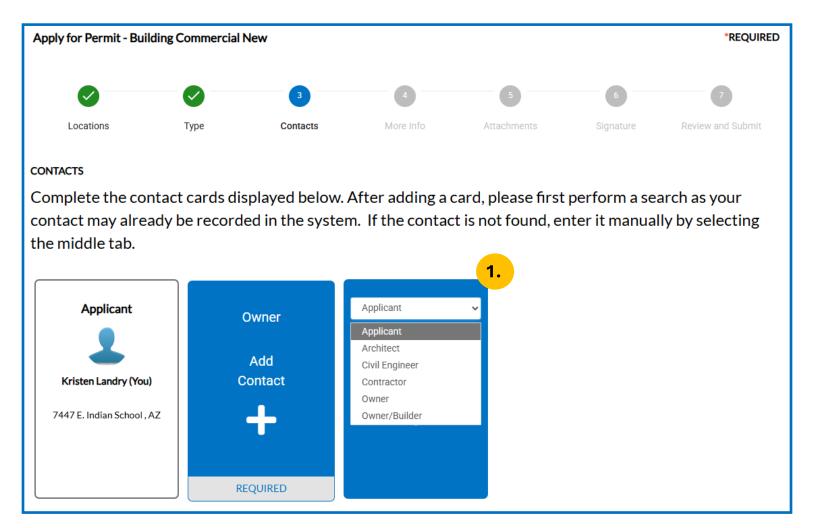
#### **Enter a Contact Manually**

To enter a new contact, select the "Enter Manually" tab. Enter all fields and click "Submit."

Note: Please verify all contact information is correct as this will create a new contact in the system.

# **ENTER CONTACTS, CONTINUED**





1. Use the drop down menu to select additional contact types.

Follow the same directions to add all necessary contacts.

When done, click "Next."

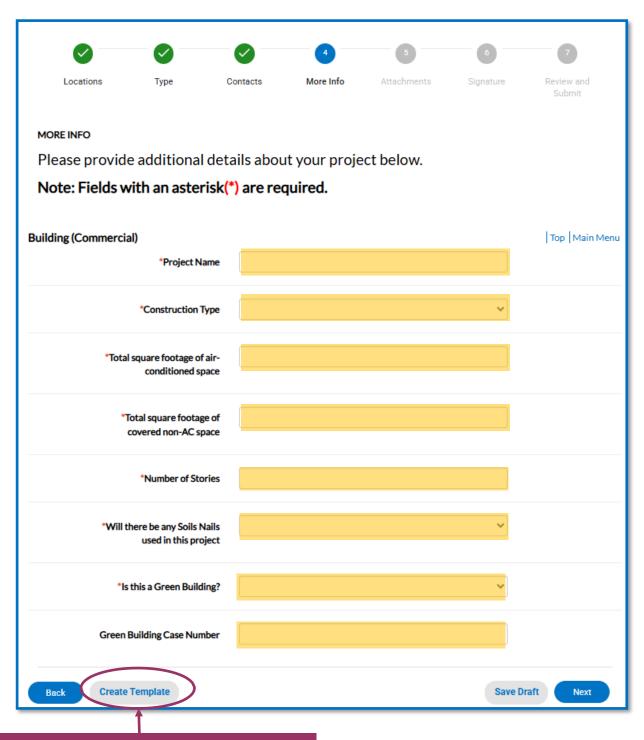
#### **Helpful Hint**

Want a contact to be made aware of updates? Ask them to create a SPUR account. Verify the email address they used to create an account and include it on their contact card.

## **ADDING MORE INFO**



Enter the project details. Save your draft or click "Next."



#### **Helpful Hint**

If you are entering multiple similar submittals (ex: separate units in a multi-unit building) you can create a template to save your information.

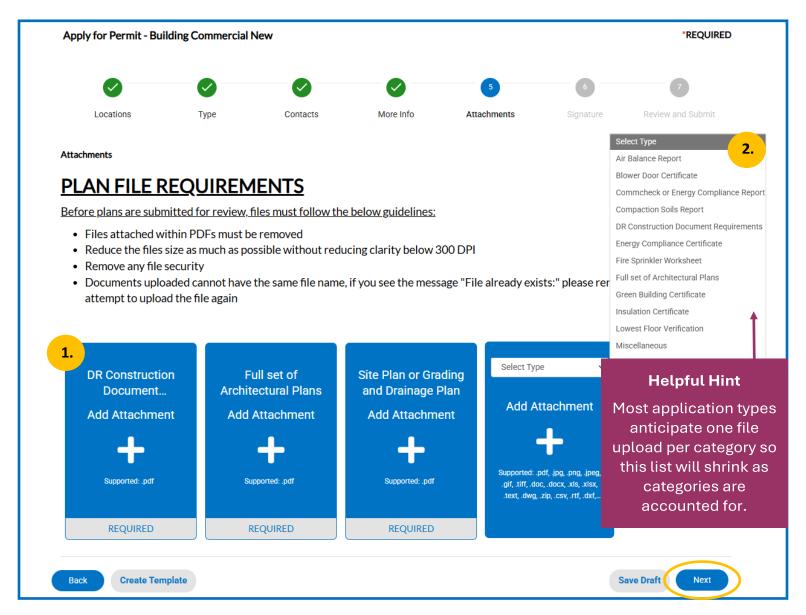
#### **UPLOAD DOCUMENTS**



Required documents vary depending on the scope of your project.

- 1. Upload documents associated with your project. Required documents must be added first.
- 2. Use the drop down menu to select additional documents.

Note: If you received a checklist from city staff through a pre-app meeting, all items indicated on the checklist must be uploaded as directed. This may be more than the default items shown.



#### File Requirements:

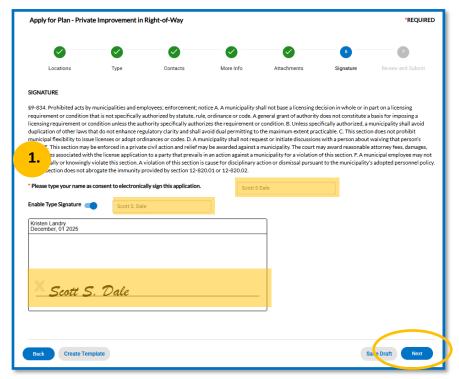
Before plans are submitted for review, files must follow the below guidelines:

- Files attached within PDFs must be removed
- Reduce file size as much as possible without reducing clarity below 300 DPI
- Remove any file security
- Documents uploaded cannot have the same file name; if you see the message "File already exists:" please rename one of the files and attempt to upload the file again.

# **REVIEW, SIGN AND SUBMIT**



Note: If submitting a Plan application, you may be asked to acknowledge a series of questions before the signature step.



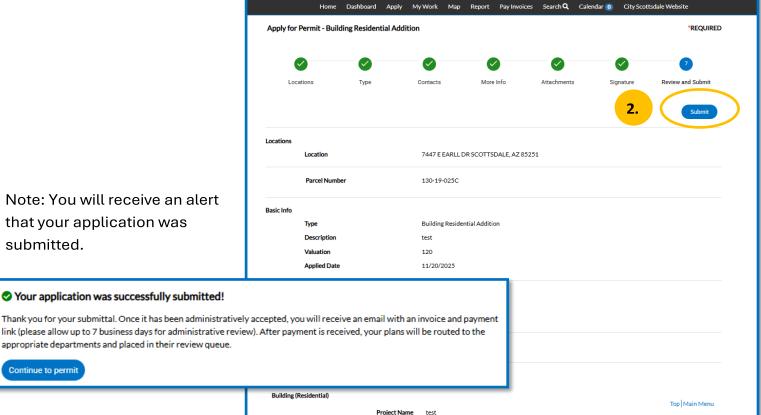
- 1. Sign the application and click "Next."
- 2. Review all application entries. Make necessary corrections by clicking the "Back" button or click "Next."



Note: You will receive an alert that your application was submitted.

Your application was successfully submitted!

appropriate departments and placed in their review queue.

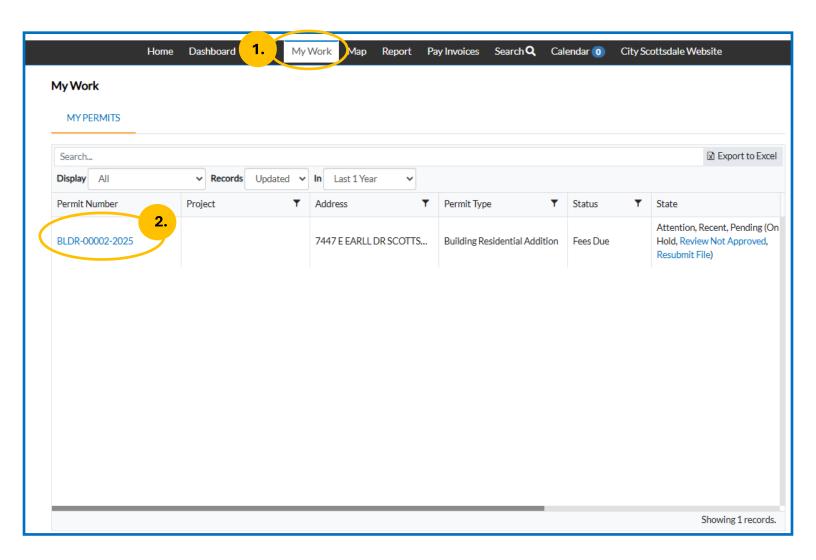


# TRACK AND MANAGE PROJECTS



View the status of your application.

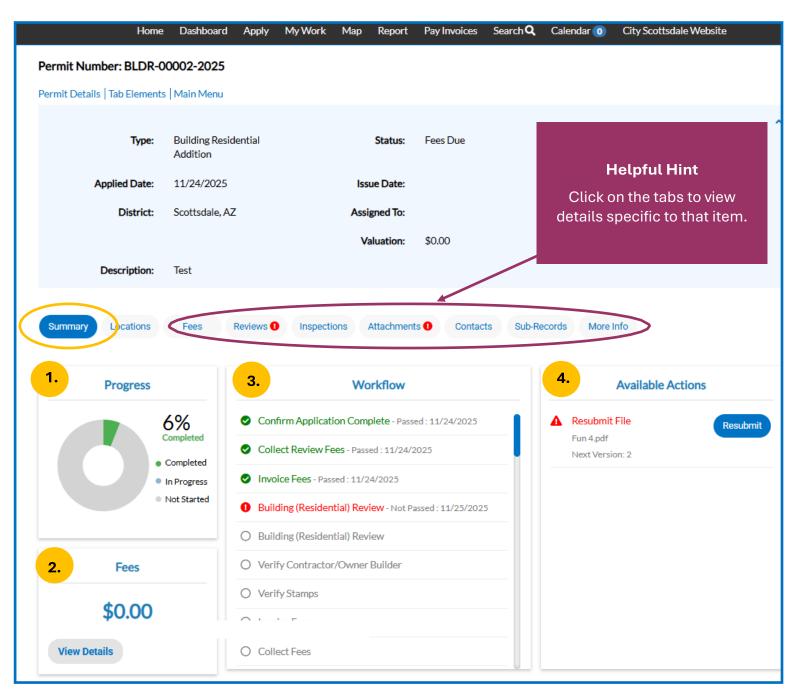
- 1. Click on the "My Work" tab.
- 2. Select the project you wish to view (if multiple projects are underway, each will be listed).



# TRACK AND MANAGE PROJECTS - SUMMARY



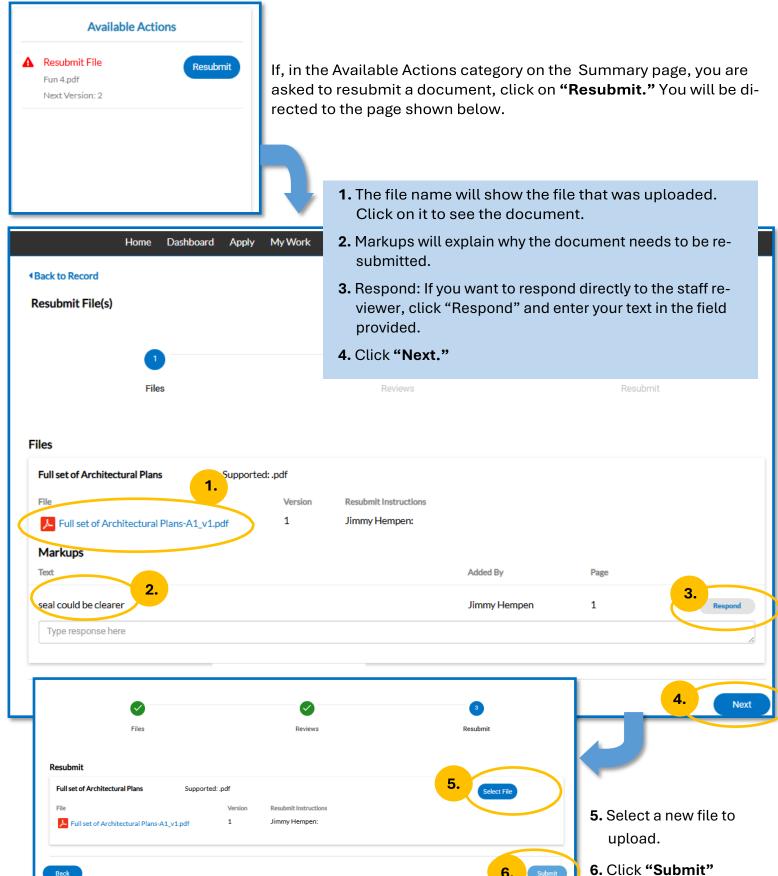
After you have selected the project you wish to view, see the status of your application by clicking on the "Summary" tab.



- 1. Progress: Track how much of your project is completed
- 2. Fees: See the fees that are due.
- 3. Workflow: See where your application is in the process.
- **4.** Available Actions: See what actions (fees due, resubmittals, etc.) are required to keep your project moving.

## TRACK AND MANAGE PROJECTS - RESUBMITTING FILES

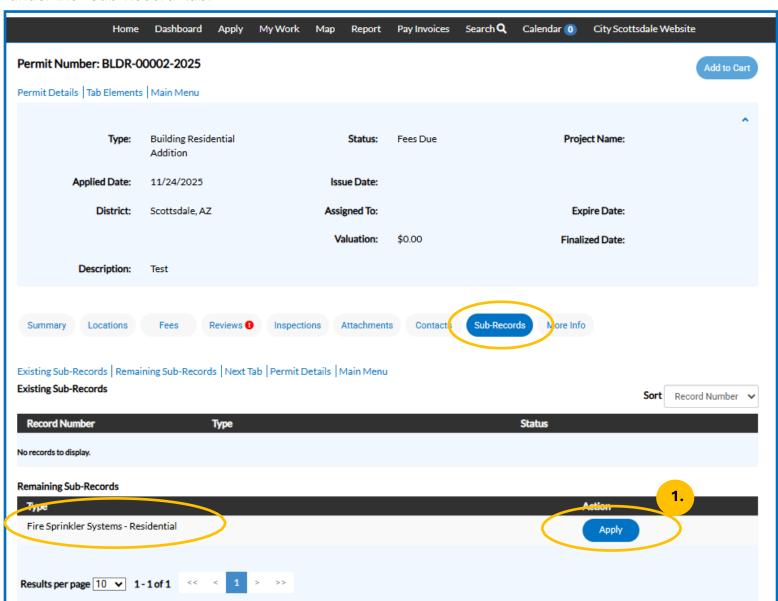




#### TRACK AND MANAGE PROJECTS - SUB-RECORDS



Some applications require additional plans or permits be added as "Sub-Records." These will be listed under the "Sub-Record' tab.

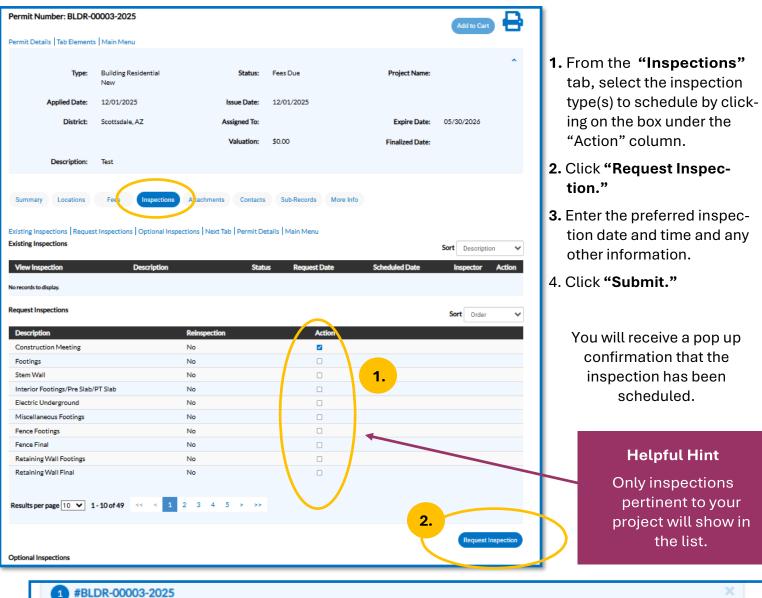


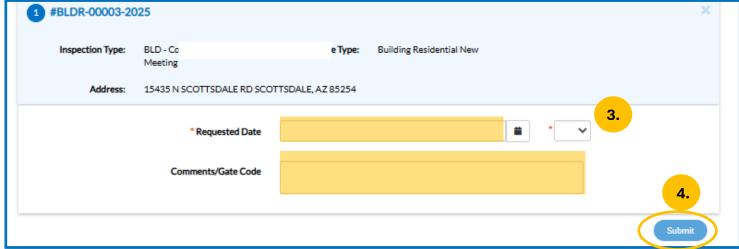
- 1. Click on "Apply" next to the sub-record you wish to complete.
- 2. You will then proceed through sub-application similarly to the initial application (verify the location, add permit details, add/remove contact cards, complete additional details, upload attachments, and review and submit.

## TRACK AND MANAGE PROJECTS - INSPECTIONS

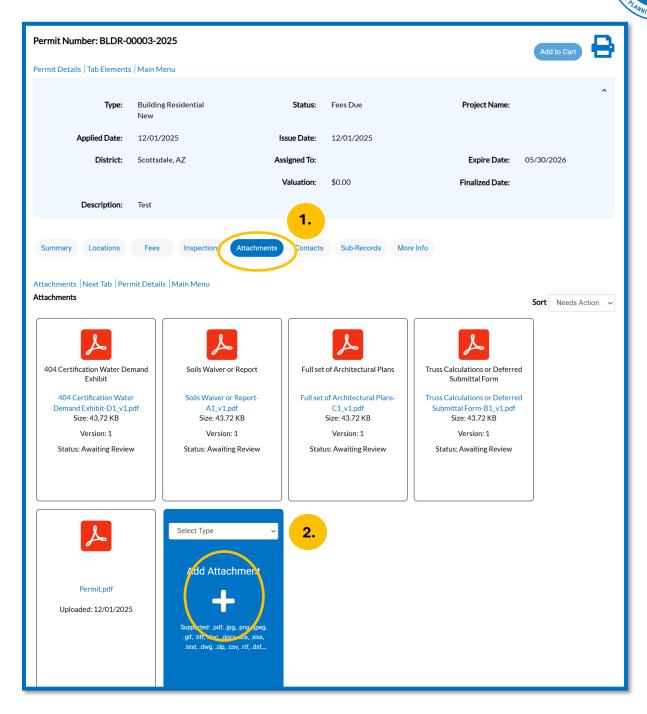


See the status of inspections or schedule an inspection.





## TRACK AND MANAGE PROJECTS - REVISING A PERMIT



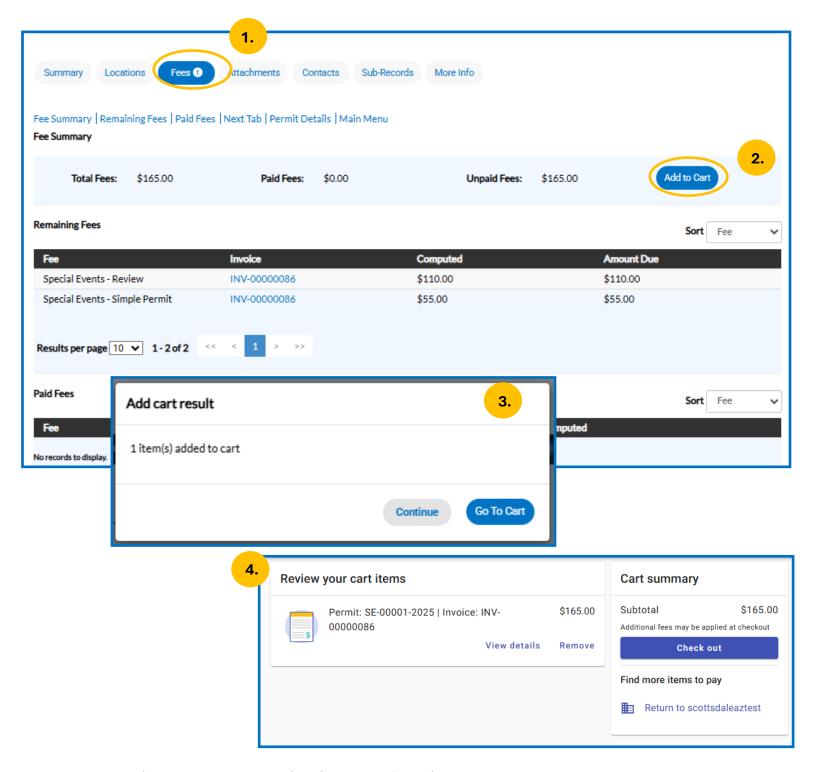
Select the permit you want to revise from the "My Work" tab.

- 1. Click on the "Attachment" tab.
- 2. Click on the "+" sign to add an attachment.
- 3. Click "Next"
- 4. City staff will be alerted to a new document.
- 5. Pay the review fee (hourly review fees will apply) and staff will conduct an admirative review.

Note: A new permit will not be issued; the existing permit will be revised.

## **PAYING FEES**





- 1. After choosing the selected permit, click on the "Fees' tab.
- 2. See the fees that are due and add them to your cart.
- 3. Go to your cart.
- 4. Pay the fees.