

THE LISTED QUALIFYING DEVICES DO NOT REPRESENT AN ENDORSEMENT OR RECOMMENDATION BY THE CITY OF SCOTTSDALE.

ALL PRODUCTS REQUIRE WI-FI/INTERNET CONNECTIVITY FOR MONITORING.
BE SURE TO EVALUATE YOUR PERSONAL NEEDS AND GOALS PRIOR TO PURCHASE.

HOW TO APPLY

- The quickest and most secure way to submit is online at [ScottsdaleAZ.gov](https://scottsdaleaz.gov), search “rebates”
 - A confirmation email is sent following an online submission. If there is no contact within 24 hours, check your spam folder, and reapply if needed.
- If this form is printed, scanned, and emailed to WaterConservation@ScottsdaleAZ.gov it is entered into the online application system, and a confirmation email is sent to the applicant.
- Alternatively, this application form may be printed, completed, and mailed to: Water Conservation Rebates, 9312 N 94th St, Scottsdale, AZ 85258.
 - When a paper application is received, it is entered into the online application system. If there was no city contact after three weeks, call 480-312-5650 to verify the application was received. Documents are not returned.
- Once approved, rebates are applied as a credit to the active water account within two billing cycles. Credits are not applied to closed utility accounts or transferred to a different account. Applicants should verify that all rebates have been approved and applied prior to closing a utility account.
- Modifications to this application must be approved in writing by [Conservation](#). If you believe you received a verbal modification or extension and you have not received written confirmation, contact Conservation. Unapproved project modifications may result in a denied rebate.

APPLICANT

- The applicant must be the current property owner. A tenant or a designated representative, such as a property manager, may act as a liaison with Conservation with written permission from the property owner.
- Owners of multiple properties may apply for rebates for each property. However, rebates are property specific and applied as a credit to the active water account associated with the location where the installation occurred. If the owner does not live on-site or is not listed on the active water account, it is the owner’s responsibility to coordinate inspections and rebate funds with the tenant(s).

REBATE ELIGIBILITY

- Conservation will process complete applications on a first-come, first-serve basis, unless it is past the application deadline or funds are depleted.
 - Applications are complete when all required information is on an application form and documents are attached, signed, and legible.
 - Applications are incomplete if the required information or documentation is missing or illegible. A one-time notification will be sent to the applicant regarding the incomplete status.
- Conservation will use the contact information listed on the application. The applicant is responsible for notifying Conservation of contact changes and for monitoring their email, voicemail, and regular mail.
 - Add WaterConservation@ScottsdaleAZ.gov to your safe senders list.
- Applicants should keep copies of all rebate documents and correspondence as proof of activities.
- **Smart Home Water Monitor purchases made before the program begins on July 8, 2026, are ineligible.**
- The complete application must be submitted between July 8, 2026, and April 30, 2027.
- It is up to the applicant to track dates. No exceptions or extensions.
- Property must receive water from Scottsdale Water.
- Limited to one per property after June 30, 2016.
- No new construction.

TAX INFORMATION & IRS FORM W-9

Applicants receiving more than \$600 for rebates in a calendar year must submit a [W-9](#) form. The W-9 must be received and dated in the same year the rebate credits are issued. An inaccurate or incomplete W-9 may result in an issued rebate being revoked. If a W-9 is required, Scottsdale will send 1099 forms to customers after December 31st each year. For more information on rebate credits, contact a tax professional.

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July 8, 2026 – April 30, 2027

CHOOSE YOUR QUALIFYING DEVICE TYPE

The applicant is responsible for determining the appropriate device for their property and needs. Check with the manufacturer for product descriptions and documentation. Contact [Conservation](#) if you have another product to consider.

1. [Flo Smart Water Monitor and Shutoff by Moen](#)
2. [Flume: Whole Home Water Monitor + Leak Detector](#)
3. [Phyn Smart Water Assistant](#)
4. [Phyn Plus Smart Water Assistant + Shutoff](#)
5. [StreamLabs: Home Water Monitor](#)
6. [Stream Labs: Control](#)

CONSIDERATIONS FOR SMART HOME WATER MONITORS CAPABLE OF AUTO SHUT OFF

- If the chosen Smart Home Water Monitoring device includes an “automatic shut off” component, the applicant/owner is responsible for ensuring the shut off component does not hinder fire sprinklers, irrigation systems, or other water-dependent systems or devices on the property. Any property or landscape damage or loss that results from this device will be the applicant’s/owner’s responsibility and not the responsibility of the city of Scottsdale or its representatives.
- Devices that require a plumber and/or require tapping into an existing plumbing system must be downstream of the city’s meter(s) and outside of the meter box.

INFORMATION ABOUT CITY INFRASTRUCTURE AND DEVICE INSTALLATION

- Tampering with or damaging a city-owned water meter or water meter box is forbidden.
- Damage incurred to the meter or meter box due to the installation of a device or the device itself is the responsibility of the applicant/owner and subject to cost of damage.
- If the device is placed in the water meter box, the city may require the removal of the device to conduct maintenance activities and is not responsible for any consequences to the device, including the possibility of rendering the device useless.
- Water meter boxes may occasionally contain insects, reptiles, or other small animals. Be cautious when removing the water meter box lid and when working around the meter. Be sure to replace the lid when you are not working on your project.

DATA SECURITY AND BILLING INFORMATION

- For billing purposes, the only reading accepted for determining water usage and charges is from the water meter owned by Scottsdale Water. Water monitoring devices may provide readings in different units of measurement and conduct their own accuracy testing, which Scottsdale Water does not verify. The city does not guarantee the accuracy or reliability of the data from the rebated devices.
- For data security purposes, if a customer installs a monitoring device on their meter, the city is not responsible for the release of any data to a third-party who might access it.

July 8, 2026 – April 30, 2027

DEVICE REQUIREMENTS

- **Monitoring devices purchased before the rebate program begins on July 8, 2026, are ineligible.**
 - All components must be in new condition and not reconditioned/refurbished or purchased after market.

REBATE AMOUNT

- Rebates are for the device only (installation, parts, tax, shipping etc. are excluded).
 - Cost, up to \$100 per device.
- The rebate is a credit applied to the active water account within two billing cycles. Rebate credits will stay on the account until depleted. Look for your rebate on your utility billing statement.

SUBMITTAL REQUIREMENTS

- Itemized receipt** is required and must:
 - Show the purchase on or after July 8, 2026.
 - List the make and model or SKU.
 - Show the cost of each item.
 - If the monitor, labor, and other costs are in one lump sum, obtain an itemized receipt from your vendor.
 - Altered or mis-represented receipts, photos, screenshots, etc. will be considered fraudulent, and the rebate will be denied.
- Post installation photo** is required and must:
 - Show a clear view of the smart home water monitor after installation.
 - Photos of the boxes/packaging or the product prior to installation do not qualify.
- Screenshot of the home screen of your device's app/portal is required and must:**
 - Show device is active and transmitting data.
- If you are not the property owner, submit written permission from the owner** allowing you to act as their designated representative.

 [CLICK HERE TO APPLY ONLINE](#)

Apply Between	Rebate Amount	Required Service	Limit Per Property	Qualifying Device Type Chosen (1, 2, 3, 4, 5 or 6)	Itemized Receipt Included?	Post Installation Photo Included?	Screenshot included of app/portal?
7/8/2026 and 4/30/2027	Cost, up to \$100	Water	1		☐ Yes, receipt is itemized	☐ Yes	☐ Yes
NAME ON ACCOUNT					PROPERTY OWNER'S NAME (IF DIFFERENT)		
PROPERTY ADDRESS					ZIP	OWNER'S PHONE	
SCOTTSDALE UTILITY ACCOUNT #					OWNER'S EMAIL		
☐ I AM THE PROPERTY OWNER AND I HAVE READ AND UNDERSTAND THE PROGRAM DESCRIPTION AND REQUIREMENTS ON PAGES 1, 2 and 3. I UNDERSTAND PHOTOS MAY BE ACCEPTED IN PLACE OF AN INSPECTION; HOWEVER, I AGREE TO ALLOW ON-SITE INSPECTIONS AS REQUESTED.							
SIGNATURE:				DATE:			

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